

# New waste collection scheme on Lolland-Falster

## To all single-family households

We are writing to you and your household to inform of the new waste collection scheme, which will be implemented from the middle of April 2023. Your household will receive new bins in April, May or June 2023.

### The climate plan for a green waste sector and circular economy

In 2020, a majority in parliament entered into the agreement "Klimaplan for en grøn affaldssektor og cirkulær Økonomi". The plan for a green waste sector puts new demands on the waste sector, including household collection of ten waste types and requirement of common national symbols, which shall help us all with correct sorting. This means, that all must sort waste in ten different types, which shall be recycled or utilised. The new requirements will reduce CO2 emissions for the benefit of the climate.

### The residences new collection scheme

The current waste collection scheme of waste, as well as paper, glass and metal will be supplemented with collection of bio waste, small cardboard, plastic, food- & beverage cartons, hazardous waste and textile waste.

### Your residences new standard solution looks like this:

- New 240 litre two-room bin for bio waste (small room - 96 litre) and residual waste (big room - 144 litre). Emptied every two weeks.
- The current 240 litre two-room for glass/metal are you going to continue to use, but the scheme will expand to also include small cardboard, which are sorted in the same room as paper. Glass/metal (small room - 96 litre) and paper/small cardboard (big room - 144 litre). Emptied every four weeks.
- 240 litre plastic sack for plastic and food- & beverage cartons. Collected every four weeks. (The plastic sack can also be handed in at the recycling stations).
- Red environment box for hazardous waste. The box is collected and swapped together with the plastic sack when the box is filled and put out. (The environment box can also be swapped at the recycling stations).
- Textile waste. Collected by ordering via 'REFA Selvbetjening'. (Textile waste can also be delivered at the recycling stations).

The price for the new standard solution is DKK 3,660, - per year.



## Possibility for additional purchase of more frequent collection or more bins

If you wish for more frequent collection of your two-room bins for residual- and bio waste, one bin for plastic and food- & beverage cartons, or more or bigger bins to, for example, residual waste or paper/cardboard, you can see more about the possibilities for additional purchase at [www.refa.dk/tillaegspriser](http://www.refa.dk/tillaegspriser). You will be charged for the new scheme when it is implemented for your household. Until then your waste disposal will be settled from the prices that apply to your current scheme. All current and new prices are available on REFA's webpage.

## With your new sorting scheme you get:

- New 240 litre two-room bin for residual waste and bio waste.
- Lunch basket for kitchen and indoor use with appertaining green bags for your bio waste.
- Roll with 240 litre see through plastic sacks with handles, for collection of plastic and food- & beverage cartons.
- Red environment box for hazardous waste. (For example, bulbs, bottles with warning labels and small electronics).
- A sorting instruction, so you can see how your waste shall be sorted.

## What is going to happen with the current bins or stands for residual waste?

When the bin for residual waste is emptied for the last time, and the new two-room bin for residual- and bio waste is to be used, the waste collector will put a sticker on the old bin- or stand - with the message that it no longer will be emptied.

## Put a cross in 'REFA Selvbetjening' if you are going to use the old bin yourself

If you wish to keep your old bin or stand for other purposes, for example, storage of the sacks for plastic and food- & beverage cartons, you must no later than 1 April 2023 select it in 'REFA Selvbetjening'. If you do not, we will come and get it and send it to recycling or reuse.

## When are the new collection scheme going to be implemented?

The new collection scheme will be implemented from the middle of April. We expect that all schemes for single-family households is active before 1 July. By the end of March, you can see the date for when the new scheme will be implemented for your household on 'REFA Selvbetjening'.

## See the new standard solution at the recycling station or at 'Fritidsmessen'

If you want to see the new model of the standard solution up close, you can see it at the recycling stations in full scale. You can also visit REFA's booth on 'Fritidsmessen' in the weekend of 11 and 12 March from 10-16 and get answers to your questions.

## Rules for waste management

There are regulations passed for household waste in both Lolland- and Guldborgsund municipality, which REFA work by and which the households must follow. The rules are, among others, there to secure that waste are treated correct and that the waste collectors work conditions are in order. If the rules are not upheld, you can risk that your waste bin will not be emptied.

For example, it is important that your bin can be transported to the curb on a firm foundation – otherwise you must transport it to the curb yourself when it is to be emptied. Read more about the requirements on [www.refa.dk/borger/indsamling-af-affald/adgangsforhold](http://www.refa.dk/borger/indsamling-af-affald/adgangsforhold).

### Waste pictographs delivered to the door

Bio waste – Residual waste – Glass – Metal – Paper – Cardboard – Plastic – Food- & beverage cartons – Textile waste – Hazardous waste.

The ten waste types each have their own symbol – also called a pictograph – which are used in connection with waste sorting. That is why there will be symbols on your bins. The new two-room bins will be delivered with the pictographs for bio waste and residual waste.

Your current bin for glass/metal and paper will be fixed with pictographs for glass/metal and paper/cardboard. We will do that at your place. There will also be pictographs on the sacks for plastic and food- & beverage cartons, like the symbol for hazardous waste will be on the environment box. The whole idea of national pictographs is, that we will meet the same symbols no matter where we go, to make waste sorting easier in our everyday lives.

### Use the many tools and make your sorting easier

Together with the new bins you will also get sorting instructions and more tools, which will make it easier to sort. Visit the new waste universe at [www.refa.dk](http://www.refa.dk) and read more about the ten waste types and the appertaining symbols. You will also find a new online sorting instruction and good tips and tricks to sorting and arrangement in your home.

### Download the sorting app Perfect Waste

We can also recommend the new free sorting app, Perfect Waste. You will find the QR-code for the app here. The sorting app can scan barcodes on packaging and tell you how the waste shall be sorted, both at home and at the recycling station. It will tell you when your waste will be collected as soon as the new collection scheme begins at your place.

### Follow on all platforms and keep yourself updated

We also recommend that you follow REFA's webpage, sign up for our SMS-service, our newsletter and keep an eye on REFA on Facebook and Instagram.

Together we can make a world of difference – for the benefit of ourselves and the climate.

Best regards

**REFA**

\*If you are renting out your house, it is important that you let the renter know about the contents of this.



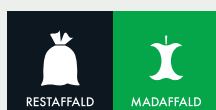
< SORTING APP PERFECT WASTE



# How the new bins look like

## New two-room bin

240 litres  
Height: 105 cm  
Width: 58 cm  
Depth: 74 cm



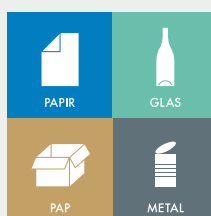
## New lunch basket

7 litres  
Height: 18,8 cm  
Width: 25 cm  
Depth: 18,8 cm  
Bags are handed out by REFA



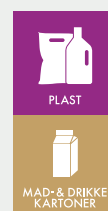
## Current two-room bin\*

240 litres  
Height: 105 cm  
Width: 58 cm  
Depth: 74 cm



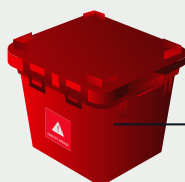
## Plastic bag

240 litres  
Issued by REFA



## Transparent plastic bag

Use your own bags for textile waste



## New environment box

28 litres  
Height: 40 cm  
Width: 36 cm  
Depth: 30 cm

\* Be aware that your two-room bin can be equipped with another lid.

